

Dan Wilson Crow



- ▶ Policy and Communications Manager
- ▶ Joined Generation Rent in spring 2014
- ▶ Previously worked in communications consultancy
- ▶ Politics degree from Warwick University
- ▶ Has lived in 7 privately rented homes, including 5 flatshares
- ▶ Worst experience: carbon monoxide leak

The tenants' perspective

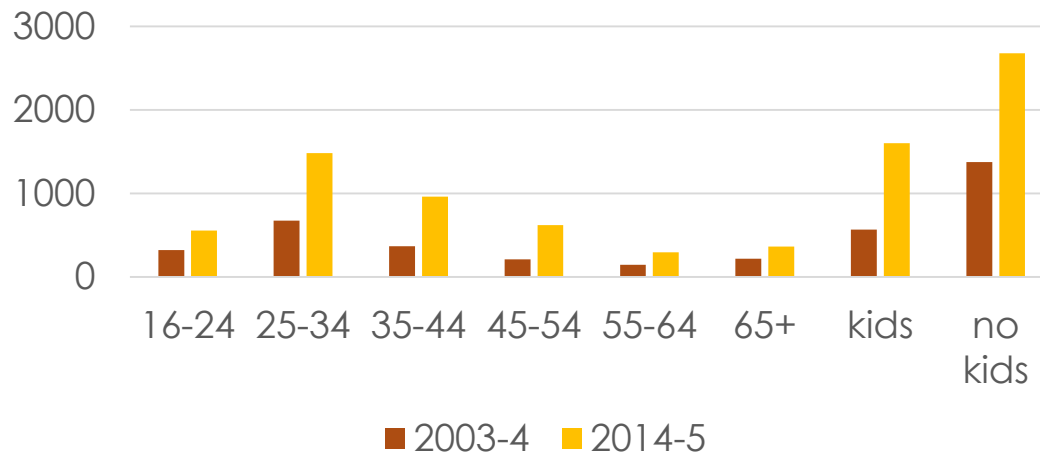
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Generation Rent



GENERATION RENT

The national voice of private renters

Growth of private renting
('000s of households)



House shares

- ▶ 27% single occupancy
- ▶ 12% “other”
- ▶ 4% licensed HMOs

Poor practices

- ▶ Council tax banding
- ▶ Heating disputes
- ▶ Agreement abuse
- ▶ Conversions
- ▶ Subletting

The horizon

- ▶ More tenants affected
- ▶ Public access to database
- ▶ Greater council involvement
- ▶ Rent Repayment orders

What tenants need

- ▶ Are they protected under Deregulation Act?
- ▶ Are they protected under Housing and Planning Act?
- ▶ Will local authorities provide support with Rent Repayment Orders?

Questions?

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